



DEPARTMENT OF THE ARMY
LANDSTUHL REGIONAL MEDICAL CENTER
Unit 33100
APO AE 09180-3100

MCEU-LST-SG

13 March 2014

SUBJECT: LRMC Command Policy Letter 39, **TELEHEALTH DEPARTMENT CONSULTATION SUPPORT FOR SPECIAL OPERATIONS COMMAND AFRICA**

1. REFERENCES:

- a. LRMC SOCOM Africa Memorandum Of Understanding (See APPENDIX A)
- b. ERMC Telehealth Standard Operating Procedure (ERMC SOP) RMC Annex to Telehealth Service Lines SOP
- c. MEDCOM Telehealth Policy 13-009

2. PURPOSE: The purpose of the LRMC Telehealth consultation support to SOCOM AFRICA is to provide rapid, if not real time, access to specialty and subspecialty services to military medical personnel operating in austere environments.

3. APPLICABILITY: This memorandum applies to Division of Surgery, Division of Medicine, Division of Behavioral Health and the Division of Primary Care specialty and sub-specialty licensed independent providers.

4. POLICY: Deployed SOCOM AFRICA medical personnel will call phone number +49 162-296-3962 which will be continuously staffed 24 hours a day. Upon receipt of call, the required medical specialist will be contacted.

a. Department of Telehealth phone will be staffed by either a registered nurse, physician assistant or physician who will, in consultation with the deployed medical provider, determine the specialist required.

b. The specialist and sub-specialist supporting LRMC Telehealth and SOCOM AFRICA will be credentialed by LRMC for telehealth and be the appointed ERMC consultants for their specialty.

5. PROCEDURES:

a. MEDICAL SPECIALISTS AND SUBSPECIALISTS AVAILABLE:

(1) SURGICAL SPECIALTIES:

- (a) General/Trauma surgery.
- (b) Otorhinolaryngology (HEENT)
- (c) OB/GYN
- (d) Neurosurgery

*This is a new publication.

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- (e) Physical Therapy
- (f) Urology
- (g) Ophthalmology
- (h) Pain Management
- (i) Orthopedics

(2) Medical Specialties

- (a) Internal medicine
- (b) Allergy/Immunology
- (c) Cardiology
- (d) Dermatology
- (e) Diabetes education
- (f) Endocrinology
- (g) Hematology
- (h) Infectious Diseases
- (i) Neurology
- (j) Oncology
- (k) Nutrition

(3) Behavior Health

(4) Primary Care

- (a) Pediatrics
- (b) Health Screenings/PDHA
- (c) Preventive Medicine

6. EMERGENCY AND URGENT CONSULT:

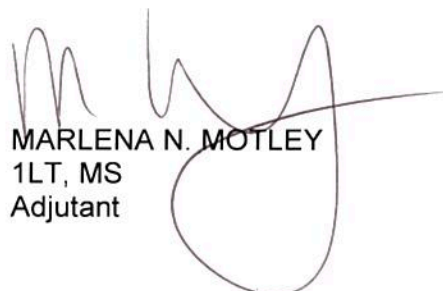
a. A general/trauma surgeon, internal medicine, and ER physician will be available 24/7.

b. All other services will be available from 0600 -1800 hours Central European Time (CET) or Zulu Time (GMT+1)

7. TRANSFER OF PATIENTS TO LRMC: The Telehealth service may be contacted to facilitate transfers of patients to LRMC

8. PROPONENT: The proponent of this memorandum is the Chief, Division of Surgery.

FOR THE COMMANDER:


MARLENA N. MOTLEY
1LT, MS
Adjutant

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